



 **NextStag** | Engage. Innovate. Deliver.

### Mission Statement



*“To provide communications platforms to businesses around the world to enable them to offer innovative services to their customers”*



## Who We are?

NextStag is an innovator and developer of next-generation communication suite for IP based protocols. Started by a team of developers in 2007 including IITian onboard, NextStag is a young company with customers and achievements to boast of. NextStag is based in Delhi with development office in Noida. NextStag Communications has the privilege of having Mr. Ashish Banerjee (*Technologist, Solutions & Technology Architecture [Asia & Pacific], Sun Microsystems*) as Mentor in guiding the product development and broad product spectrum and roadmaps.

NextStag has a wide hue of products, ranging from critical backbone server infrastructure till VoIP MiddleWare, SoftSwitch, and Billing Solutions.

As a telecommunication & billing solution provider, NextStag ensures the best ROI on investments by the provider's market offerings by empowering them with best-in-class VoIP Solutions, backed with unmatched support.

*In January 2011, NextStag Communications became one of the very few companies to claim the coveted TM-Forum Certification.*

## What we do ?

NextStag works on Computer Telephony Integration (CTI) area to create and offer IP-communications based products and services to its customer which empower our customers with fulfillment of their communications needs as well as integration with their legacy platforms. Robust solutions from NextStag are powering needs of customers through adoption of Service Oriented Architecture (SOA) and Agile Development Process.

## Customer Centric Approach

Customers of NextStag are assigned an Account Manager at the very onset of a project or contract commencement. Customers discuss their issues regarding product or customization discussion with their respective account manager. Our All projects and products are integrated with NSS Platform (NextStag Support) with which the customer can raise a ticket with our NOC and track the progress of the ticket. All contracts are covered with SLAs to ensure peace of mind to you and your business.

*NextStag has patronage of over 90 customers in 37 countries.*

## NextStag Support

NextStag boasts of a 24X7 Network operations center manned by qualified and experienced product engineers to continuously monitor customer's Telecom Infrastructure provided by NextStag and preemptively resolve any potential issues before its occurrence. Clearly defined Escalation filters and escalation process ensures that our customers do not suffer any delay in resolution of their reported issues. NextStag conducts course from time-to-time to train our prized team staff hands-on the technologies and tools used.

## NextStag Product PortFolio

- NextStag VoIP Billing System with Calling Card Platform( Dedicated )
- NextStag VoIP Billing System with Calling Card Platform ( Hosted )
- NextStag VoIP Billing System with Calling Card Platform (With Chained Resellers Module)



- NextStag VoIP WholeSale Billing System
- NextStag WholeSale SMS Billing Platform with SMPP Engine
- NextStag VoIP DID Reselling System
- NextStag IP-PBX
- NextStag Click2Call Platform for B2B
- NextStag Instant-IVRS Builder Platform
- NextStag Callback System (Add-ons - CallerID based, Pinless, SMS, Email, Web, Chat)
- NextStag CallShop System
- NextStag Mobile Dialer for Symbian
- NextStag Mobile Dialer for Android
- NextStag Windows Dialer for SIP Protocol
- NextStag Windows Dialer for IAX Protocol
- NextStag Multiplatform Web-based Dialer (with Flash-SIP Transcoding engine)
- NextStag Wireless Billing Engine
- Range of dedicated servers
- NextStag HelpDesk with Live-Chat for Online Businesses.

### **NextStag Development Stack**

Robust solutions from NextStag are powering needs of customers through adoption of Service Oriented Architecture (SOA) and Agile Development Process. NextStag team is proud to have a team which can boast of having expertise over the prominent development stacks, of which major ones are following:

- LAMP (Linux Apache MySQL PHP)
- Voice Platforms (Asterisk, FreeSwitch, GNU Bayonne, OpenSIPS, VoiceXML)
- Scripting and Automation Toolkits (Bash, Perl, Python, Tcl/Tk)
- RDBMS (MySQL, PostgreSQL, SQL Server, Oracle)
- No-Sql System (Hadoop/HBase, Couch-DB, MemCache DB, Tokyo Cabinet)
- Web and Voice Testing and Benchmark-cum-Profiling tools, including Bulk Call Generators with or without RTP.
- Mobile Application Development (Symbian, Android, J2ME, [*iphone team starting soon*])
- Telephony Cards (Digium Digital and Analog Telephony Cards, Pica, Sangoma, Rhino)
- PRI Connectivity (System Provisioning with European/Asian/American Operators E1/T1)
- Mobile Value Added Services

In Addition to offering expertise in NGN Telecom Systems, NextStag also boasts of on-hands expertise in following:

- Oracle SOA Suite 10g/11g
- Oracle Applications / Oracle Fusion Applications
- SEO Techniques
- Social Networking / Bookmarking based marketing strategies



## TM-Forum Consultancy

We assist telecom operators comply to TM-Forum framework to help them gain interoperability and adopt best practices and standards. The Compliance path is as follows:

- Mapping the Business Process of Operator to eTOM
- Mapping the Information model to SID
- Mapping the interaction between operator and other related entities using TAM

Mail us at [tmforum@nextstag.com](mailto:tmforum@nextstag.com) to get started.

## NextStag Services PortFolio

- NGN Consultancy
- VoIP Deployment scenarios design and deployment for high-availability and scalability.
- Bottleneck Identification in a IP-communications cluster.
- Mobile Value Added Services – Conceptualization, Monetization Modelling, Deployment and Testing and Deployment with Operators with billing/charging setup.
- IVRS Development.
- CTI Applications Development and Integration with Legacy Apps.
- IT Consultancy
- POS Development.
- Enterprise Mobile Applications (Android/iPhone/Symbian/Windows/BlackBerry).
- POS-based Service Delivery Platform Development for Banks, Retails Networks, Microfinance & Financial Inclusion Platforms.
- Big Data Computing using Hadoop, HBase and Map-Reduce for Financial and Analytics.



## NextStag Communications Private Limited

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